

NOTA: Any and all carriages are governed by the Standard Terms and Conditions of Carriage of XL Airways France written in French language and referred CGT-032014-GD. This document is a courtesy translation only, the French version shall prevail.

Article 1. DEFINITIONS

In terms of this contract:

- “Charterer” means any natural person or legal entity who, by a Charter Agreement, rents the aircraft or part of the aircraft together with its crew to carry Passengers and/or Freight;
- “Animal” means a dog or a cat;
- “Service Animal” means an animal trained to assist a disabled passenger or a person with reduced possibility (e.g. guide dogs). Where 14 CFR Part 382 applies, Service Animal can only be a dog and may also be used as psychiatric service animal or emotional support.
- “Cancellation” means the non operation of a flight which was previously planned and on which at least one place was reserved;
- “Baggage” means the effects and other personal items accompanying the Passenger on his trip. Unless provided otherwise, this term means both Checked and Unchecked Baggage;
- “Checked Baggage” means Baggage for which the Carrier has accepted custody. In this respect, the Carrier issues an Identification tag;
- “Unchecked Baggage” or “Cabin Baggage” means any Baggage other than Checked Baggage;
- “Ticket” means the document (paper or electronic) establishing the contractual right of carriage, delivered by the Carrier or by a third party on its behalf. It establishes the Contract of Carriage;
- “Electronic Ticket” means the ticket registered in the reservation system of the Carrier, identified by the Electronic Ticket Itinerary Receipt or the Itinerary receipt;
- “Baggage Check” means the identification tag issued by the Carrier relating to carriage of Checked Baggage;
- “Boarding Card” means the document supplied after check-in enabling the Passenger to pass through control points and gain access to the aircraft;
- “General Conditions of Carriage” means the whole of the provisions in this document running from article 1 to article 12 and including Annex 1;
- “Charter Agreement” means the operation by which the contracting Carrier (Contracting Carrier) delegates the charge of providing all or part of the carriage to another Carrier (Operating Carrier). Also means the sales agreement by which any other Third parties (for example a tour operator or a travel agency) entrusts a Carrier with providing all or a part of the carriage;
- “Contract of Carriage” means the representations and stipulations attached to the Ticket or the Itinerary-Receipt (electronic ticket receipt) the issuance of the Boarding Card certifies that the Contract of Carriage has commenced for the part of the carriage concerned;
- “Convention” means the Warsaw or Montreal Convention, depending on which of them is applicable;
- “Warsaw Convention” and “Montreal Convention” means the Convention for the Unification of Certain Rules relating to International Carriage by Air, the first signed at Warsaw on 12 October 1929, or as amended at The Hague on 29 September 1955; and the second signed at Montreal on 28 May 1999, depending on which of them applies;
- “Flight Coupon” means the part of the Ticket identified as “valid for carriage” or, in the case of an Electronic Ticket, the Electronic Coupon indicating the precise points between which the Passenger is to be carried;
- “Special Declaration of Interest” means the declaration made by the Passenger when handing over Baggage for check-in in consideration for the payment of an additional sum and specifying a value in excess of that fixed as the limit of liability enacted by the Convention;
- “Damage” as defined by the Convention, covers the loss arising in the case of death or physical injury that a Passenger might suffer or the loss arising from delay, from total or partial loss of baggage, or any other loss arising because of the Carriage by Air as defined hereinafter or which is/are directly related thereto;
- “Special Drawing Rights (SDR)” means a unit of account of the International Monetary Fund (IMF) the value of which is determined by the latter from time to time, on the basis of a mix of reference currencies;
- “Flight Times or Flight Indicators” means the read-out of aircraft departure and arrival times as set out in the flight timetables published by the Carrier or under its authority or as brought to the attention of the public by electronic means;
- “Identification tag” means a tag issued by the Carrier to identify the Checked Baggage which includes a portion to be affixed on the Baggage (Baggage Tag) and another portion delivered to the Passenger for record (Baggage Check);
- “Baggage Allowance” refers to the definition stated in article 6.8.1;
- “Latest Check-in Time ” means the time limit as indicated for each flight and before which the Passenger must have completed his check-in formalities and received his Boarding Card;
- “IATA” means the International Air Transport Association, whose particular mission is to develop air transportation, established at Montreal;
- “Passenger” means any person, except crew-members on duty during the flight, carried or to be carried by air;

- “Disabled Person” or “Person with Reduced Mobility” means any person whose mobility is reduced when using a means of transport because of a physical disability (sensory or motor, permanent or temporary), intellectual handicap, learning difficulty, any other disabling factor or age, whose situation requires special attention and the adaptation to his particular needs of the service supplied to all passengers, in accordance with Regulation (EC) No 1107/2006 of the European Parliament and of the Council of 5 July 2006 or any other definition substituting or replacing the same, as soon as it enters into force in France; “Disabled Passenger” or “Person with Reduced Mobility” have the meaning determined in 14 CFR Part 382.
 - “Reservation” means the fact of a Passenger being in possession of a Ticket or other means of proof indicating that a booking was accepted and registered by the Carrier and that payment has been received by the Carrier;
 - “Tariffs” means the tariffs, costs and corresponding Standard Conditions of Carriage lodged by a Carrier with those governments that require it. The Tariffs also include taxes, when current legislation so provides;
 - “Air Transportation” (or “Air Travel”) means the carriage of the Passenger and his Baggage as is meant by the Convention that applies;
 - “Carrier” means any airline which carries or undertakes to carry the Passenger and his Baggage (i) in performance of the Contract of Carriage entered into with the Passenger in one of the forms referred to above or (ii) in performance of the Charter Agreement entered into between the Carrier and the tour operator and giving the Passenger the contractual right of carriage;
 - “Community Carrier” means a Carrier holding a valid operating license issued by a European Union Member State, in accordance with the provisions of Regulation (EC) No. 1008/2008 of the European Parliament and of the Council of 24 September 2008;
 - “Contracting Carrier” means a Carrier which entered into the contract of carriage directly with the passenger.
 - “Operating Carrier” means the Carrier which performs the carriage regardless of the fact that it did not enter into a contract directly with the Passenger;
- “Code Share Flight” means a flight operated by a Carrier that might be either the Carrier with which the Passenger has made a contract (Contracting Carrier), or another Carrier (Operating Carrier) with which the Contracting Carrier has shared its Airline Designator Code;
- “International Flight”, under the Convention, means any flight for which the point of departure and the point of destination and, potentially, any stopovers, are located on the territory of no less than two States which are party to the Convention notwithstanding any stopovers or change of aircraft, or within a single State if a stopover is planned in another State regardless of whether it is a party to the Convention or not.
 - “XL Airways France” means XL Airways France, a *société anonyme* (public limited company) with a registered capital of €17.997,200, registered in the RCS (trade registry) of Bobigny as 401 858 659, having its headquarters at Paris Charles De Gaulle Airport – FRANCE.

Article 2. SCOPE OF APPLICATION AND CONTRACTUAL RIGHT OF CARRIAGE

2.1 These General Conditions of Carriage are intended to govern relations between the Passenger and the airline XL Airways France for flights performed or which should be performed under XL Airways Flight number (code XLF or SE). They govern any Ticket issued by the Carrier or a third party for free or against consideration (unless otherwise provided in writing between the head office of XL Airways France and the person to be carried) or at a reduced fare. The General Conditions of Carriage define the Carrier’s and the Passenger’s rights and obligations provided under the Contract of Carriage or resulting from the contractual right of carriage defined in article 2.6.

2.2 The fact that one or more stipulations in the General Conditions of Carriage may not be valid does not affect the validity of the other stipulations in the said General Conditions of Carriage.

2.3 Carriage provided under cover of these Conditions of Carriage is governed by the rules limiting liability relating to Carriers insofar as concerns the carriage of Passengers and their Baggage, enacted by the Montreal Convention of 28 May 1999 and the Regulation of the European Parliament and of the Council (CE) No. 889 of 13 May 2002 amending the Regulation of the Council (CE) No. 2027 of 9 October 1997 or any other text applying to transportation that might supplement or substitute the same.

2.4 The purchase of XL Airways France flights and/or carriage on XL Airways France flights implies full accession by the Passenger to the General Conditions of Carriage and the unconditional acceptance of all the provisions laid down in these General Conditions of Carriage.

2.5 XL Airways France may update these General Conditions of Carriage at any time. Accordingly, we recommend that our Passengers read through these on every visit and more particularly prior to their departure. The General Conditions of Carriage which apply to carriage are those in effect on the ticket purchase date. However, pursuant to any laws or regulations, some provisions may be mandatory and will apply to the Passenger’s carriage.

2.6 Within the context of carriage subject to a Charter Agreement, the Passenger only acquires a contractual right of carriage with regard to his tour operator, the natural or legal person, with which he made a contract. Accordingly, the document cannot be binding on the Carrier in the case where the Charter Agreement binding the Carrier with the tour operator has not been validly made or performed according to the terms of the Charter Agreement. This takes account in particular of the case of non-payment for the charter by the Charterer.

2.7 Where XL Airways France is not the Ticket issuer (the Tour Operator gives to the Passenger a document of carriage showing XL Airways France as the Carrier), the capacity of Operating Carrier is acquired only by XL Airways France in accordance with the terms of the contract entered into between XL Airways France and a third party.

2.8 The regulatory requirements recalled in these General Conditions of Carriage are not exhaustive and no passenger is exonerated from taking all the measures that are imposed upon him by the authorities (US, French or European and foreign) in

order to comply with the prescriptions of the various different States.

2.9 The Ticket, these General Conditions of Carriage and any additional rules which are known by the buyer before the Ticket purchase constitute the terms and conditions of the contract of carriage between the Carrier and the Passenger.

Article 3. SCHEDULES AND ALTER ATIONS TO SCHEDULES – SUBSTITUTIONS OF CARRIER

3.1 The Passenger has a duty to contact his Tour Operator where appropriate in order to confirm flight times or his presence. If the Passenger has purchased his ticket from the Carrier including through www.xl.com website, he does not have to confirm his presence.

3.2 Flights indicated in the Flight schedules may change between the date of publication or the date of purchase and the date of the trip because of external constraints or at the request of the Charterer in particular.

3.3 Due to air transport operations complexity, Flight schedules cannot be guaranteed. However, the Carrier will take all reasonable steps to ensure the carriage of Passengers and their Baggages with reasonable care. In this connection and with the aim of avoiding Cancellation, the Carrier may be led to delay Passenger's flights, to make one or several additional stops, have the trip carried out on the services of another carrier or by any other means of carriage. Carrier's responsibility is then governed by the rules which apply to the Carrier.

3.4 At the time of purchase, contact details of each Passenger may be given to the Carrier. Such data may be used to contact the Passenger in case of irregularities or change of the Flight schedules.

3.5 Where Passenger holds a unique contract of carriage within the terms of article 36 of the Montreal Convention, the Carrier will implement the mandatory relevant rules.

Article 4. GENERAL PROVISIONS APPLYING TO THE CARRIAGE OF PASSENGERS AND THEIR BAGGAGES AND RELATED LIABILITY

4.1 Any action for damages and compensation must be brought within two years as from arrival at destination, or date of arrival of the aircraft or the date on which the aircraft should have landed.

4.2 The liability of the Carrier is governed by the Montreal Convention of 28 May 1999, implemented within the Community by Regulation (EC) No. 2027/97 as amended by Regulation (EC) No 889/2002 and by French legislation.

4.3 The Carrier would recall that:

- The liability of the Airline cannot exceed the amount of proven direct damage.
- The Carrier shall not in any manner be liable for indirect damage or for any form of non-compensatory damage.
- In no case may the Carrier be found liable for damage(s) arising from its complying with any legislative or regulatory provisions (laws, regulations, decisions, requirements and provisions) including but not limited to any decision from civil aviation authority or from air navigation services, or from the Passenger failing to comply with these said provisions.
- The Contract of Carriage, including these General Conditions of Carriage and all the liability exclusions or limitations contained therein, shall apply to and benefit the Carrier's authorised agents, its officials and agents, who have performed their jobs, its representatives and the owner of the aircraft used by the Carrier, as well as the said owner's staff, employees and representatives. The overall amount recoverable from the aforementioned persons may not exceed the amount of the Carrier's liability. The Convention shall apply in determining their liability if any.

Article 5. PROVISIONS APPLYING TO THE CARRIAGE OF PASSENGERS AND THEIR BAGGAGES AND RELATED LIABILITY

5.1 XL Airways France applies the European Regulation (EC) No. 261/2004 of the European Parliament and of the Council of 11 February 2004 establishing common rules on compensation and assistance to passengers in the event of denied boarding and of cancellation or long delay of flights and repealing Regulation (EEC) No. 295/91 or any other text applying that might supplement or substitute the same. When departing from an airport in a country outside the European Union, the Carrier implements the regulations applying in that territory.

5.2 Check-in and Boarding

5.2.1 Check-in is not guaranteed after the Latest Check-in Time. This is specifically indicated on the ticket or appointment at the Passenger's disposal.

5.2.2 Where the Carrier provides pre-booking services, to ensure the benefit of a numbered seat reserved in advance, the Passenger must check-in no less than thirty (30) minutes before the Latest Check-in Time.

5.2.3 If the Passenger does not present before the Latest Check-in Time at the flight check-in desk, the Carrier may cancel the seat booking reserved for him and make use of it.

5.2.4 The same shall apply if he does not present with a document corresponding to the trip concerned, thereby rendering that Passenger unable to travel, for which the Carrier's liability may not be incurred.

5.2.5 The Passenger must complete formalities through the security filter as soon as the Carrier issues him with his Boarding Card.

5.2.6 The Passenger must be present at the departure gate no later than the time indicated at check-in on the Boarding Card. Without any liability towards the Passenger whatsoever, the Carrier may cancel the Passenger's booking and/or the carriage if he is not present at the departure gate at the time given.

5.3 Compensation in case of death or injury

5.3.1 The Carrier is not liable for any sickness, injury or disablement, including the death of a Passenger, due to the physical

condition of the Passenger no more than for any aggravation of that same condition.5.3.2 No limit is fixed on liability in case of injury or death of a passenger. In this context, the liability of a Carrier from the European Union is automatically incurred up to 113,100 SDR for any death or physical injury resulting from an accident in air carriage unless the death or damage arises from the negligence or other wrongful act or omission of the victim.

5.3.3 Over 113,100 SDR, the Carrier can eliminate or limit its liability by establishing that it was not negligent or at fault in any other way or that the damage arises solely from an act by a third-party.

5.4 Advance payments

5.4.1 In the case of death or injury of a passenger, the Carrier must make an advance payment to meet their immediate economic needs within a period of 15 days from the person entitled to compensation being identified. In this event of death, this advance payment cannot be less than the equivalent of 16,000 SDR.

5.4.2 However, this advance payment does not constitute recognition of liability and may be offset against any amounts paid subsequently. It is only refundable in the event of negligence or other wrongful act or omission by the victim or if it is proven that the person to whom this advance was made was not entitled to compensation.

5.5 Passenger delay

5.5.1 The Carrier is liable for damage arising from a delay in the carriage of the passengers by air unless it has taken all reasonable measures to avoid the same or if it were impossible to take such measures. Liability is limited to 4,654SDR in this case.

5.5.2 In any event, only direct, proven damage resulting directly from a delay will be compensated. Accordingly, no indirect damage may be relied upon insofar as concerns the Carrier. It is the responsibility of the passenger to prove the directness of the delay.

5.6 Respective liability of Contracting and Operating Carriers

If the Carrier carrying out the flight is not the carrier with which the contract was made, the Passenger is entitled to make a complaint or claim against either of them. If the Carrier's name or designator code is included on the Ticket, this Carrier is the one with which the contract is made.

5.7 Persons with disabilities or reduced mobility and/or large build

5.7.1 Advance notification

(i) For Flights from to the United States, Disabled Passengers are not required to provide advance notice to the Carrier unless otherwise provided in section (iv) below. However to deliver the best service, Passenger may contact in advance their travel agency or the Carrier (Email address: prepavoyage@xlairways.fr).

(ii) For any other Flights, Passenger must inform the Carrier for assistance no later than forty eight (48) hours before the published departure time of the flight in question. In the case where the information necessary for assistance is not forwarded within this period, the Carrier will make all reasonable efforts to implement and/or enable implementation of the necessary assistance.

(iii) Personal data required to deliver the assistance including data related to the status of health may be transmitted to subcontractors and/or airports including outside European Union. Where purchasing a Ticket, each Passenger consents to these transfers.

(iv) When travelling from/to the United States or where 14 CFR Part 382 applies, Passengers are required to provide advance notice as follows:

a) Disabled Passenger must provide the Carrier 48 hours' advance notice and must check-in one hour before the Latest Check-in Time:

- To use/ hook up his/her ventilator, respirator, continuous positive airway pressure machine or portable oxygen concentrator;
- To provide hazardous materials packaging for batteries or other assistive devices that are required to have such packaging;
- Where Disabled passengers who make reservations and travel as a group of ten or more qualified individuals with a disability need accommodations;
- Where provision of an on-board wheelchair on an aircraft with more than 60 seats that does not have an accessible lavatory is needed;
- Where Passenger travels with an emotional support or psychiatric service animal in the cabin;
- Where Passenger who has both severe vision and hearing impairments needs accommodation.

If the Passenger does not meet these advance notice or check-in requirements, the Carrier will make its reasonable efforts to provide the service or accommodation.

b) Passengers are advised to inform the Carrier at least 48 hours before the flight especially when traveling with a service animal on a flight segment scheduled to take 8 hours or more.

c) Passenger travelling with a wheel chair must check-in one hour before the Latest Check-in Time.

d) Passenger with severe hearing and vision impairment who wishes to travel without a safety assistant must notify the Carrier at least 48 hours in advance to provide explanations.

5.7.2 Services provided by the Carrier

Within the context of carriage, the person with reduced mobility is entitled to the following services:

- Carriage of recognized Service Animal in the cabin or in the hold, subject to national regulations,
- In addition to medical equipment, the carriage of a maximum of two items of mobility equipment per person with reduced mobility, including electric wheelchairs, and subject to there being sufficient room on board the aircraft and without prejudice to application of the legislation on dangerous goods,
- The making of all reasonable efforts to allocate seating to meet the needs of Passengers with reduced mobility at their request

and subject to safety requirements and availability,

- Assistance in moving to toilet facilities on request to the extent this assistance does not involve lifting or carrying the person,
- If there is an accompanying person, the Carrier will do its utmost, within reasonable limits, to allocate this person a seat next to the said passenger.
- On board, assistance by Carrier's Personnel in preparation for eating, such as opening packages and identifying food.
- Assistance with the use of the on-board wheelchair to enable the person to move to and from the lavatory,
- communication with passengers who have vision impairments or who are deaf or hard-of-hearing, so that these passengers have prompt access to information the carrier provides to other passengers.

5.7.3 Provision of Medical Certificate

(i) Refer to Pregnant women section.

(ii) (a) Where the health status of the Passenger is such that there is reasonable doubt that the Passenger can complete the flight safely, without requiring extraordinary medical assistance during the flight, (b) where the Passenger has a communicable disease or condition that could pose a direct threat to the health or safety of others on the flight and (c) for the flights which does not serve the United States, if the Carrier considers the health status of the Passenger needs medical advice before completing the flight.

(iii) To be valid, a medical certificate must be written and signed by the Passenger's physician who establishes that the Passenger is able to travel safely without the need for medical assistance during the flight. The certificate shall be made within 10 days of the date of the first scheduled flight. In case of transmissible disease or infection, the Passenger's physician shall state that the disease or infection would not, under the present conditions in the particular Passenger's case, be communicable to other persons during the normal course of the flight. The medical certificate must state any conditions or precautions that would have to be observed to prevent the transmission of the disease or infection to other persons in the normal course of the flight. It must be dated within 10 days of the date of the flight for which it is presented.

5.7.4 Safety Assistant

The Carrier may require a passenger with a disability to travel with a safety assistant as a condition of being provided air transportation, if the Carrier determines that a safety assistant is essential for safety:

- Where the Passenger, because of a mental disability, is unable to comprehend or respond appropriately to safety instructions from carrier personnel, including the safety briefing required by safety regulations;
- Where the Passenger is unable to physically assist in his or her own evacuation of the aircraft because of severe impairment;
- Where the Passenger has both severe hearing and severe vision impairments and the passenger cannot establish some means of communication with carrier personnel that is adequate both to permit transmission of the safety briefing required by the safety regulations and the Passenger is unable to assist in his or her own evacuation of the aircraft in the event of an emergency. Safety assistant must check in at the same time as the passenger with a disability.

If contrary to the Passenger's self-assessment, the Carrier determines that the Passenger must travel with a safety assistant, provisions of 14 CFR Part 382 shall apply.

5.7.5 Respiratory Support and carriage in stretcher

(i) Transportation in a stretcher or incubator is not allowed.

(ii) Respiratory Support

a) For safety and security reasons, Passengers are not allowed to use their own oxygen cylinder in the cabin. No ventilator, respirator, continuous positive airway pressure machine or portable oxygen concentrator are provided by the Carrier.

b) Passengers are allowed to use their own ventilator, respirator, continuous positive airway pressure machine or portable oxygen concentrator on board provided that :

- The device meets appropriate authorities' requirements (including but not limited to Federal Aviation Authority (FAA)) for medical portable electronic devices;
- The device displays the manufacturer's label that indicates the device meets appropriate authorities' requirements (including but not limited to Federal Aviation Authority (FAA)), and
- The device can be stowed and used in the cabin consistent with applicable Transportation Security Administration, Federal Aviation Authority, and PHMSA and/or French or European regulations;
- The Passenger has an adequate number of batteries (150% of the overall travelling time) and extra batteries carried onboard to power the device are packaged and protected from short circuit and physical damage;
- The Passenger provided the required advance notice in compliance with article 5.8.1 and any information required by the Carrier.

(iii) Carriage of oxygen cylinder is allowed in the cabin provided that:

- Cylinder shall not be used in the cabin;
- The oxygen cylinder displays the manufacturer's label that indicates the device meets FAA and/or DGAC requirements, and meets FAA and/or DGAC requirements relating to the safety and carriage of hazardous good;
- Passenger must check-in one hour before the Latest Check-in Time.

5.7.6 Refusal of Carriage

(i) Pursuant to European Regulation (EC) 1107/2006, the Carrier may refuse carriage to a Person with Reduced mobility:

- In order to meet applicable safety requirements established by international, Community or national law or established by the authority that issued the air operator's certificate to the Carrier concerned;
- If the size of the aircraft or its doors makes the embarkation or carriage of that disabled person or person with reduced mobility physically impossible.

(ii) Notwithstanding the foregoing, where 14 CFR Part 382 applies, refusals of carriage of Disabled person are only permitted in compliance with 14 CFR Part 382:

- If the Carrier can demonstrate that the passenger poses a direct threat on safety. Carrier will provide a written statement of the reason for the refusal within 10 calendar days of the refusal of transportation;
- If the passenger has a communicable disease and poses a direct threat. Carrier will provide a written statement of the reason for the refusal within 10 calendar days of the passenger's request;
- If carriage of the Disabled Person would infringe FAA or TSA regulations, or any other regulation mandatory to the Carrier including French and European law and any other regulation;
- Where the required medical certificate significantly understates the health status of the passenger and after an additional medical review it is demonstrated that the passenger is likely to be unable to complete the flight without requiring extraordinary medical assistance or would pose a direct threat to the health or safety of other persons on the flight;
- Where the electronic device assisting Passenger with respiration does not meet the conditions required to be authorized on board.

5.7.7 Use of a second seat

With regard to carriage of a Passenger with reduced mobility or of a large build, the use of a second seat is not a facility automatically offered to Passengers. When XL Airways France is the Contractual Carrier and a seat is available at check-in, this seat is allocated to the passenger for free. When XL Airways France is the Operating Carrier, the passenger should ask its Tour Operator, such Tour operator being the sole person entitled to decide to the allocation of an additional seat. In any event, safety obligations may entail that passenger being denied boarding in the case where a second seat is not available.

Aircraft configuration (such as fixed armrests) may limit your choice of two seats side by side, especially in Galaxie Class, Please contact the Carrier before purchase.

5.7.8 On departure and arrival at airports in non-EU member countries, the Carrier applies the regulations in force in that country.

5.8 Children

5.8.1 Any child under the age of two years (infant) must travel accompanied by an able-bodied person of at least 18 years old, except for his father or mother who may be younger. Only one infant may be carried by an accompanying person. Infant does not qualify for a seat allocation. Baggage Allowance depends on the flight category (short/medium – long haul), see Annex 1.

5.8.2 Children aged between 2 and less than 5 years must be accompanied by a parent (father or mother) or entrusted to an accompanying person. The latter must be at least 18 years old.

5.8.3 Unaccompanied Minors (unaccompanied children aged from 5 and less than 12 years) may be accepted on XL Airways France flights after agreement of the Carrier following a prior written request. A limited number of Unaccompanied Minors are allowed per flight, before purchasing a ticket, contact the Carrier.

Unaccompanied Minors are not accepted on stopover flights and/or with connecting flights.

5.9.4 Accompanying person must wait for flight take off before leaving the Airport. At arriving, a designated person by one of the parental authority holder shall only receive the UM, this person must have a photo ID.

5.8.5 Children over 12 years old are consider normal Passenger. The Carrier does not assume responsibility for child care and control. However subject to Carrier's consent and payment of an additional fee, minors over 12 years and less than 17 years may be treated as Unaccompanied Minors.

5.8.6 Territorial entry and exit formalities and documentation are specific for children; we remind the parental authority holder to verify it before booking and transportation.

5.8.7 UMs are not allowed to carry Animals in cabin, except Service Animals.

5.9 Pregnant women

Pregnant women are accepted on our lines up to the eighth month of pregnancy. From the seventh month of pregnancy, a medical certificate of good health specifying:

- No contra-indications to flying, and
- Absence of pathological conditions, and
- When appropriate, allowing the passenger to fly on a long haul flight

Must be issued by a physician no more than eight (8) days before the date of the trip and shall be presented at check-in. This certificate must specify what is the month of pregnancy completed at the time of the trip.

On the day of the flight, carriage of pregnant women shall be authorized by the Carrier. Provisions stated in article 8 of these General Conditions of Carriage may apply.

5.10 Disembarkation of the Passenger at his own initiative

A Passenger who at the last refuses to board the aircraft although he has checked-in properly and where this refusal does not arise from an act or omission on the part of the Carrier, must compensate the latter for the costs reasonably incurred by it because of his wrongful conduct.

5.11 Smoking ban

All flights are no smoking flights. Use of electronic cigarette is not allowed on board.

Article 6. PROVISIONS APPLYING TO THE CARRIAGE OF BAGGAGE AND RELATED LIABILITY

6.1 The Carrier applies European regulations on prohibited goods. Like all European regulations, this regulation is likely to evolve.

6.2 Liquids, as meant by the European Regulation of 6 November 2006 together with aerosols, gels and pastes are prohibited from cabin baggage. This category specifically includes mineral water, perfumes, beverages, lotions, creams, shower gels, shampoo, mascara, soups, syrups, toothpaste, liquid soaps, deodorants, etc. As state previously, these regulations are likely to evolve. Passenger may consult the latest document on the French Department of Civil Aviation Website:
http://www.developpement-durable.gouv.fr/IMG/pdf/surete_doc_affiche.pdf

6.3 Delayed baggage

6.3.1 (i) Checked baggage will be handed over to the bearer of the Baggage Check.

(ii) By checking one Baggage, Passenger certifies that only his/her belongings are packed in such Checked Baggage. Otherwise, Passenger shall inform the Carrier agent before check-in.

(iii) Checked Baggage will, to the extent possible, be carried in the same aircraft as the Passenger unless, for operating or security/safety reasons, the Carrier decides that it will be carried on another flight. In this case, the Carrier will deliver the Baggage to the Passenger at the airport.

(iv) It is the responsibility of the bearer of the Baggage Checked to collect their Checked Baggage as soon as it is made available to them at the arrival points. If the bearer of the Baggage Check does not collect Baggage, the Carrier does not assume its custody.

6.3.2 The Carrier is liable for damage arising from a delay in the carriage of the baggage by air unless it has taken all reasonable measures to avoid the same or if it were impossible to take such measures. Liability is limited to 1,131 SDR per Passenger in this case.

6.4 Destruction, loss or damage to baggage

6.4.1 The Carrier is liable in the event of destruction, loss, damage or deterioration of the baggage for up to 1,131 SDR per Passenger.

6.4.2 In the case of checked Baggage, it is liable even where there was no wrongful act or omission on its part, except if the baggage was defective. In the case of un-checked Baggage, the Carrier is liable only in the case stated in article 6.10.5.

6.4.3 Passengers are reminded that in the application of security measures, the authorities may be required to open checked baggage. Such handling shall not be the liability of the Carrier and any damage or losses arising from such checks should be claimed from the said authorities.

6.5 Higher limits of liability for baggage

In order to benefit from higher limits of liability, Passengers must declare any Baggage whose value exceeds 1,131 SDR to the Carrier sufficiently in advance of the Latest Check-in Time by making a declaration of special interest when checking-in and by paying an additional sum. In this case, additional indemnities will be limited to the declared value.

6.6 Complaints relating to baggage

6.6.1 In the event of damage, delay, loss or destruction of the baggage, the Passenger in question must lodge a complaint with the baggage claim desk on arrival and/or on departure, then confirm in writing to the Carrier as soon as possible, and no later than within a period respectively of seven days (in the case of damage) and twenty-one days (in the case of delay) with effect from the date on which the baggage was delivered.

6.6.2 Passengers will find the Lost and Found Department contacts in our web site.

6.6.3 No compensation will take place for claims lodged after the time-limit provided.

6.7 Items prohibited

6.7.1 The following items may not be carried in any Baggage in the hold and/or in the cabin.

(a) Shall not be carried in the hold and in the cabin : Articles likely to constitute a hazard for the aircraft, the persons or goods on board, such as those specified in the ICAO and IATA Dangerous Goods Regulations and in the Carrier' current regulations that apply (further details available from the Carrier on request); these refer in particular to explosives, pressurized gases, oxidising, radioactive or magnetized substances, inflammable substances, toxic or corrosive substances, liquids of all sorts (except liquids carried as Hand Baggage and intended for the Passenger's personal use during the trip);

(b) Shall not be carried in the hold and in the cabin: Articles which it is prohibited to carry under the current laws of the State of planned departure, arrival, overflight or transit;

(c) Shall not be carried in the hold and in the cabin : Articles which the Carrier reasonably considers to be unfit for carriage by their weight, size, packaging, unpleasant smell, configuration or fragile or perishable nature, taking account inter alia of the type of aircraft used;

(d) Firearms and ammunitions other than those intended for game-shooting or sport which, in order to be allowed on as checked Baggage, must be unloaded, appropriately packaged and have the safety catch engaged. The carriage of ammunitions is subject to ICAO and IATA Dangerous Goods regulations as indicated at paragraph (a) above. Carriage of such firearms and ammunitions might be authorized if advance notice is given to the Carrier.

(e) Shall not be carried in the hold and in the cabin: Knives, cutting or stabbing weapons, aerosols capable of being used as offensive or defensive weapons. These articles are strictly forbidden in the cabin and may possibly only be carried in the hold at the Carrier's sole discretion.

- (f) Shall not be carried in the hold but may be carried in the cabin: Medication, perishable goods, funds, currency, jewelry, art object, precious metals, silverware, securities or other precious objects, high-value clothing, optical or photographic apparatus, computers, electronic and/or telecommunication equipment or apparatus, musical instruments, passports and identity papers, keys, samples, business papers, manuscripts or securities, individualized or fungible;
- (g) Shall not be carried in the hold but may be carried in the cabin: Fragile objects;
- (h) Shall not be carried in the hold and in the cabin: live animals, except for cats and dogs or Service Animal but subject to legal prescriptions and Carrier regulations.

6.7.2 Furthermore, it is recalled that the Carrier is entitled to disclaim liability where the damage occurs due to the nature of or inherent defect in any Baggage.

6.8 Free baggage allowance and excess baggage

6.8.1 A Ticket gives the right to carriage of a quantity of Baggage (with a limited weight) "free of charge", without having to pay a supplement, determined according to:

- The fare paid and the class of carriage or
- The Flight Charterer.

6.8.2 The Baggage allowance appears on the Ticket and must in all cases be taken into account. 6.8.3 The acceptance of an excess baggage (regarding their quantity and weight) will remain subject to operational conditions at the time of the flight.

6.8.4 Checked baggage accepted in the hold must not exceed certain weight and size, the size limitation is calculated by adding the total outside dimensions of each bag, length + width + height (including all handles, side pockets and wheels). It should not exceed 62.2 in. In any case, each Baggage shall not exceed 32 kg. Passenger will be charged for any extra piece and any supplemental kilo in excess of the allowance.

6.8.5 Conditions relating to payment of Baggage excesses at airport are available on request from the Carrier's points of sale and at ANNEX 1 of these General Conditions of Carriage.

6.9 Specific goods

6.9.1 There is a free allowance specific to diving equipment. To qualify for this, Passengers must produce a valid diving certificate.

6.9.2 Windsurfing board carriage is subject to Carrier's prior consent. Request must be received by the Carrier 72 hours before departure (prepavoyages@xlairways.fr).

6.9.3 Passengers must notify the Carrier for carriage of such specific goods.

6.9.4 The total weight of Baggage carried in excess may not exceed 100 kg per Passenger, see also article 6.8.3.

6.9.5 The excess baggage prices are available in ANNEX1.

6.10 Cabin baggage

6.10.1 One single piece of hand baggage per Passenger is authorised in the cabin weighing no more than 55 x 35 x 25 cm in size (length, height, depth). It remains in the custody of the Passenger. Passengers must comply with legal and regulatory requirements, particularly in matters of security and safety.

6.10.2 The weight of the Cabin Baggage shall not exceed the weight sets forth in Annex 1.

6.10.3 Where a Passenger has attempted to carry Baggage in the cabin that does not meet the conditions that apply, the Passenger will be considered to have committed a wrongful act. The Baggage may be confiscated at the Carrier's sole discretion and:

- Refused carriage. The items will be made available for the Passenger at the airport where seized but the Carrier does not guarantee the custody or preservation thereof. Withdrawal of the Baggage does not amount to a deposit agreement.
- Carried in the hold subject to payment of any excess charges, and governed by the liability limits applying to checked Baggage.
- The Passenger may be denied boarding if his conduct so merits.

For health reasons, when packed in Checked Baggage, perishable goods and foodstuffs (and Checked Baggage as well) may be destroyed without any liability to the Carrier.

6.10.4 Medication not classed as Dangerous goods are accepted in cabin but they must be kept in your custody at all times. XL Airways France personnel are not authorised to take charge of your medication or vaccines in particular. Passengers must take account of the restriction on liquids contained in cabin baggage since 6 November 2006. For medication requiring refrigerated storage, Passengers must take all the necessary provisions as the Carrier does not provide any specific equipment for this purpose.

6.10.5 The liability of the Carrier cannot be incurred in the event of Damage to unchecked Baggage unless the Damage arises directly from a wrongful act by the Carrier, one of its agents or servants, which must be established by the Passenger relying thereon.

6.11 XL Airways France check in your luggage to the destination shown on your XL Airways France ticket. If you are connecting with another airline after your XL Airways France flight, you must collect your luggage and re-check for your next connection. Please make sure you comply with the immigration formalities of your XL Airways France flight destination.

Article 7. CARRIAGE OF ANIMALS

7.1 Only cat and dog can be accepted on the Carrier's flight, in cabin or hold, subject to weight, size limits and availability. See the definition of Animal and Service Animal.

7.2 In application of the French law, carriage of category 1 dogs (attack dogs) is forbidden regardless of the method of carriage (hold, freight or cabin).

7.3 It is the Passenger's responsibility to provide all the required documents including but not limited to up-to-date health certificate, vaccinations, passport of the dog or cat and any document required for the entry or exit of the state of destination. Anyway, the dog or cat has to be in compliance with the veterinary prescription of the states of departure, transit and destination. We remind you that since July, 3th of 2011, a new regulation is in force. To the extent of exception stated in the regulation, Electronic chip is necessary to identify the animal for travel inside the European Union, except when the dog and cat are tattooed before this date and the tattoo is legible. This regulation is available on the French Ministry of Farming, Fishing and Food: <http://www.agriculture.gouv.fr/animaux-de-compagnie>

7.4 Cats and dogs may be carried in the cabin or the hold subject to their being in a cage specifically designed for transportation by air (materials, and closure mechanism in particular) and payment of a surcharge where applicable (except for Service Animals). Rates applicable are available at ANNEX 1 of these General Conditions of Carriage.

7.5 The cage must be large enough to enable the cat or dog to stand up and turn around. In case the cage does not meet standards, the animal may be not carried.

7.6 The weight of a dog or a cat traveling in cabin must be less than 7 kg, including the cage. The animal will travel in the hold if its weight is higher.

7.7 The Carrier however reserves the right to refuse to carry the cat or dog if it considers that its safety and that of persons and property is not guaranteed or if the conditions of paragraph 7.3 are not respected.

7.8 Service Animals are accepted in cabin. They do not occupy a seat. Service Animal, whatever its weight or size, can be boarded, Passengers are advised to inform the Carrier at least 48 hours before the flight especially when traveling on a flight segment scheduled to take 8 hours or more. However, the Carrier may (i) if the flight segment is scheduled to take 8 hours or more, require the passenger to provide documentation that the animal will not need to relieve itself on the flight or that the animal can relieve itself in a way that does not create a health or sanitation issue on the flight, (ii) for safety reasons and in compliance with the applicable law or regulations, refuse to carry the Service Animal.

Service Animal could travel free of charge. Passenger may be required to provide the Carrier with relevant documentation pertaining to the Service Animal, except for the flights to which 14 CFR Part 382 applies for which Carrier will require documentation only when Service animal are used as psychiatric or emotional support animals. Such documentation shall not be older than one year from the date of the passenger's scheduled initial flight and shall be issued in compliance with 14 CFR Part 382. Where Carrier refuses carriage of the Service Animal, a written explanation will be given to the Passenger within 10 days from the refusal.

7.9 For flight not operated by XL Airways France, and excepting for Service Animal, animals are forbidden in cabin or hold. However, carriage of animals may be allowed, contact the Carrier.

Article 8. CARRIER'S RIGHT TO REFUSE CARRIAGE

8.1 At the discretion of the Carrier, which must be exercised reasonably, the Carrier may refuse to carry the Passenger as well as his Baggage at any point of boarding and/or connection, if any of the following cases have arisen or arise:

- The Passenger did not comply with the governing law;
- The carriage of the Passenger and/or his Baggage might endanger the safety, health, comfort or convenience of the Passenger, the other Passengers or crew;
- The Passenger's physical or mental state, including but not limited to state that induced by the consumption of alcohol or the taking of drugs or medication, presents a danger or a risk to the Passenger himself or other Passengers, crew or property;
- The Passenger does not provide the Carrier with the required medical certificate as stated in article 5.8.3;
- The Passenger behaved badly on a previous flight and the Carrier has grounds for believing that such behaviour might be repeated;
- The Passenger refused to undergo security checks;
- The Passenger refused to provide proof of his identity;
- The Passenger (or the person who is paying for the Ticket) has not paid the fare in force and/or all costs, taxes or fees due and payable;
- The Passenger does not appear to possess valid travel documents, the Passenger has attempted to enter a territory during transit, and the Passenger has destroyed his travel documents during the flight;
- The Passenger refuses to hand these over to Carrier personnel, flight or ground crew, who requested the same or the travel documents have expired, are incomplete in the light of current regulations in force or fraudulent (identity theft, falsification or forgery of documents in particular) or in case of the article 9.1;
- The ticket presented and which the Carrier reserves the right to retain:
 - Has been acquired fraudulently or purchased from a body other than the Carrier or our authorized agent; or
 - Has been listed as a missing or stolen document; or is falsified or forged; or
 - Contains a Flight Coupon that has been defaced or modified by someone other than the Carrier or its authorised agent; or
 - is counterfeited or altered.
- The Passenger is not using the Flight Coupons in the order in which they were issued or is not travelling in accordance with the

order of his flight journey;

• Subject to the governing law, the Passenger requires at check-in or boarding, special assistance has not been requested at booking.

8.2 In addition, if the Carrier reasonably considers that by his behaviour on board the Passenger is endangering the aircraft, a person or property, or that the Passenger is preventing the crew from fulfilling its duties or that the Passenger is not complying with instructions and recommendations from the crew, particularly where these relate to the use of tobacco, alcohol or drugs, or that the Passenger is behaving in a manner that does or could entail a nuisance for other Passengers or crew or disrupt their comfort and convenience or cause them damage or injury, the Carrier may take all measures including but not limited to restraining or coercive measures against the said Passenger that it considers necessary to prevent such behaviour from continuing. The Passenger may be disembarked, denied carriage on subsequent trips to any point on the network and be prosecuted for any offence or wrongful act committed against us or against other passenger and in particular on board the aircraft. Costs and expenses related thereto and of whatever nature shall be borne by the Passenger.

8.3 Carrier may ban or limit the use on board the aircraft of electronic equipment such as, without being limitative, mobile phones, laptop computers, radio sets, electronic games, transmission equipment, radio-controlled games and transmission/emission equipment as well as any other electronic or recording equipment. However, hearing aids and pacemakers do not fall into these categories.

Article 9. FORMALITIES AT THE PASSENGER'S CHARGE AND PROTECTION OF PERSONAL DATA

9.1 Immigration and carriage formalities

9.1.1 It is the responsibility of the Passenger to comply with government requirements insofar as concerns territorial entry and exit formalities and documentation, including transits.

9.1.2 To do this, Passengers should consult the French Ministry for Foreign Affairs' Website <http://www.diplomatie.gouv.fr/fr/>) or the Action Visa Website (<http://www.action-visas.com/>)

9.1.3 In no case will the Carrier be held liable in the event the Passenger is refused on any foreign territory.

9.1.4 The Carrier reserves the right to take action against any defaulting Passenger in order to claim compensation for losses sustained by it, the tour operator or any other person, because of the Passenger not complying with the legal and regulatory requirements in force on any foreign territory or on French territory.

9.1.5 Depending on the destination, airport or country taxes may be payable in cash only. These information are detailed on the internet web sites (see article 9.1.2 above)

9.1.6 Each Passenger must show on request a valid identity papers with photo (passport or national ID card). For French nationals under 12 travelling with an adult from/to Corsica, family leaflet could be accepted.

Each document shall not be altered or impaired (e.g. (no exhaustive list): it shall not be damaged or deteriorated or torn into several parts).

9.1.7 At all times during its journey, the Passenger must be in a position, to provide appropriate supporting documents to prove his/her identity. Otherwise, Passenger could be denied boarding regarding the article 8.1.

9.2 Protection of personal data

9.2.1 Within the context of a Booking on XL Airways France, Passengers are asked for personal data and in particular, as an example: Last name, first name, e-mail address, date of birth, etc. For this purpose, the Passenger authorizes the Carrier, its subsidiaries and sub-contractors to store the data collected and transmit it to its subcontractors and/or Authorities requesting it including the authorities or organization for counter-terrorism and for the prevention of other serious offences of a transnational nature. Then and without limitation, in addition to the transmission to the Carrier's subcontractors, personal data are transmitted to the Authorities of United States of America, Mexico and Dominican Republic. Moreover, some authorities could have access to the booking system of the Carrier. For more information, and to know the list of countries receiving the personal data, please contact the Carrier or your tour-operator.

9.2.2 The purchase of carriage by air from the Carrier itself, a travel agent or tour operator, implies the acceptance by the purchaser and every passenger of their personal data being transferred to relevant authorities when mandatory.

The absence of communication or the inaccuracy of the data required may lead to denied check-in, boarding or entry onto foreign territory, with no liability whatsoever of the Carrier.

Each Passenger has the right to access, modify, and delete any information about himself/herself. However, this may lead to the cancellation of the ticket(s) or prevent the Carrier to deliver additional services.

9.2.3 Personal Data are used by XL Airways France and their subsidiaries for commercial purposes; they are not transferred to third party for commercial purposes.

This information is preserved and used by the Carrier in accordance with French and European legislation and in particular French Data Protection Law number 78-17 of 6 January 1978. Each individual has the right to access and to change his/her personal data and to object any transfer.

Article 10. FLIGHTS TO AND FROM THE UNITED STATES

10.1 Transfer of personal data

Brief note on information about flights between the European Union and the United States by virtue of US legislation and in accordance with an international agreement made between the European Union and the United States, the US Department of Homeland Security (hereinafter DHS) will receive certain data on trips and bookings called Passenger Name Records (PNR) relating to Passengers flying between the European Union and the United States.

The DHS has given an undertaking to use this information principally for counter-terrorism and for the prevention of other serious offences of a transnational nature. This information, together with other information, may also be used to check passenger lists for persons raising concerns on grounds of air safety.

PNR details will be retained for at least three and a half years and may be shared with other authorities.

Individuals can obtain more information on these arrangements, including the measures intended to back-up your personal data, from the airline or travel agent.

The US Department of Transportation requires the Carrier to preserve any correspondence in connection with written complaints from Passengers with disabilities or reduced mobility for three years with effect from the date on which the airline received the complaint. This correspondence is not transferred to the US authorities but is used to prepare reports intended for the US authorities for statistical purposes.

10.2 Details on immigration formalities

10.2.1 Passengers are responsible for ensuring that they are in possession of the required travel documents to enter US territory on grounds of their nationality. In case of any doubt, passengers are requested to contact the Embassy of the United States in Paris, Avenue Gabriel, 75008 Paris. Tel: 01 43 12 22 22 or the US Tourism Department: www.office-tourisme-usa.com. In addition, there are other websites that can help Passenger to prepare their trip including <http://www.action-visas.com>.

10.2.2 If a USA visa is not required, since Monday 12 January 2009, it is compulsory to complete an ESTA (<https://esta.cbp.dhs.gov>) before your trip in order to receive an authorisation to travel. This electronic travel authorisation must be in your possession before boarding the aircraft. It is recommended to complete the form up to no later than 72 hours before departure but it is recommended to do as soon as you plan your trip. Adults and children (however old they are) are all subject to this procedure. Without ESTA certificate or US visa, the Carrier could refuse the passenger to carriage.

10.2.3 The US authorities may also require immigration cards to be completed by each Passenger. The Carrier respectfully draws Passengers' attention to the absolute necessity that these cards do not contain any erasure or overstrike as the US authorities apply a penalty fine to the Carrier in this case. If this were the case, the Carrier may take action against Passenger to recover the sums incurred by it.

10.3 Details on food products or agricultural produce contained in baggages

The US authorities ban entry of agricultural produce which must be removed from Baggage. These products include in particular meat, fruit, vegetables, plants, seeds and products made from animals or plants. For more information, kindly refer to the website: http://www.aphis.usda.gov/plant_health

10.4 Substances and goods prohibited in your baggage

In accordance with international regulations, US federal law prohibits the carriage of dangerous goods on board an aircraft in the hold or the cabin. Breach of these laws can give rise to punishment by a maximum prison sentence of 5 years and a fine of USD 250,000 or more. These goods include in particular explosives, compressed gases, inflammable liquids and solids, oxidisers, poisons, corrosive and radioactive materials. There is an exception for small quantities (of up to 70 ounces in total) for toiletries and medication carried in your baggage and certain fluids for lighters. For more information, contact the Carrier.

10.5 Control of hold baggage by the US authorities

Within the context of counter-terrorism measures, the authorities in this country may open baggages without Passenger being present. In order to avoid your baggage being damaged, it is strongly recommended to use a "TSA" padlock which enables baggage to be opened without damaging it. The Carrier declines all liability for damage incurred by any baggage when in control of US government authorities.

Article 11. GOVERNING LAW

These General Conditions of Carriage and any Contract of Carriage are governed by French law. In case of conflict between the French Standards Terms and Conditions of Carriage of XL Airways France CGT-082014-GD and this courtesy translation in English, the French version shall prevail.

Article 12. MEDIATION OF TOURISM

In case of complaint, and after having contacted the Customer Relations of XL Airways France, and in the absence of a satisfactory response within 60 days, the passenger may complain to the Mediator for Tourism and Travel, whose contact details and referral procedures are available on its website: www.mtv.travel

Annex 1 – Baggage allowance



Carry-on bags should have a maximum length of 22 in, width of 13.8 in and depth of 9.8 in. For checked luggage, the size limitation is calculated by adding the total outside dimensions of each bag, length + width + height (including all handles, side pockets and wheels), it should not exceed 62.2 in.

MEDIUM-HAUL FLIGHTS											
	CARRY-ON BAG	CHECKED LUGGAGE			SPECIAL ALLOWANCE FOR DIVERS ¹			PETS (dogs & cats only)		Fixed price for sport bags – per leg ⁴ – max. weight: 32 kgs/piece	Fixed price for overweight bags – per leg ⁴ – max. weight: 32 kgs/piece
		Allowance	Extra piece	Add'l kg for each piece with a weight between 21 and 32 kgs.	Allowance	Extra piece	Add'l kg for each piece with a weight between 21 and 32 kgs.	Cabin ²	Hold ³	Sails ⁵ / skis / surf / snow board / bike / golf equip. / kite surf / snow kite	Items exceeding 62.2 in (length + width + height)
Economy	5 kgs	1 piece - max. weight 20 kgs	€60/piece - max. weight 20 kgs	€6 per extra kilo	1 piece - max. weight 32 kgs	€60/piece - max. weight 20 kgs	€6 per extra kilo	€50	€70	€70/piece (fishing tackle under 8 kgs: free)	€100/piece
At airports where payment in US dollars is available		•	US\$84 per piece - max. weight 20 kgs	US\$8 per extra kilo	•	US\$84 per piece - max. weight 20 kgs	US\$8 per extra kilo	US\$70	US\$98	US\$98/piece	US\$140/piece

Carry-on baggage allowance on all medium-haul flights to/from Bastia, Ajaccio, Figari, Catania, Palermo and Lamezia Terme: 10 kgs.

¹ Upon presentation of a valid diving license at check-in. ² The weight of the animal and the cage cannot exceed 7 kgs. ³ Subject to availability and quota. ⁴ The flight leg is indicated on your flight coupon. ⁵ For windsurfing boards, pre-approval from our Prepa Voyage department mandatory (prepavoyage@xlainways.fr).

LONG-HAUL FLIGHTS											
	CARRY-ON BAG	CHECKED LUGGAGE			SPECIAL ALLOWANCE FOR DIVERS ¹			PETS (dogs & cats only)		Fixed price for sport bags – per leg ⁴ – max. weight: 32 kgs/piece	Fixed price for overweight bags – per leg ⁴ – max. weight: 32 kgs/piece
		allowance except on flights to/from French Overseas Departments	Extra piece	Add'l kg for each piece with a weight between 21 and 32 kgs.	Allowance	Extra piece	Add'l kg for each piece with a weight between 21 and 32 kgs.	Cabin ²	Hold ³	Sails ⁵ / skis / surf / snow board / bike / golf equip. / kite surf / snow kite	Items exceeding 62.2 in (length + width + height)
Economy	5 kgs	1 piece - max. weight 20 kgs	€100/piece - max. weight 20 kgs	€10 per extra kilo (French overseas departments: between 24 and 32 kgs)	1 piece - max. weight 32 kgs	€100/piece - max. weight 20 kgs (French overseas departments: 23 kgs)	€10 per extra kilo	€50	€70	€70/piece (fishing tackle under 8 kgs: free)	€100/piece
Galaxy Class	10 kgs	1 piece - max. weight 20 kgs	€100/piece - max. weight 20 kgs	€10 per extra kilo (French overseas departments: between 24 and 32 kgs)	1 piece - max. weight 32 kgs + 1 piece max. weight 20 kgs (French overseas departments: 23 kgs)	€10 per extra kilo	€10 per extra kilo	€50	€70	€70/piece (fishing tackle under 8 kgs: free)	€100/piece
At airports where payment in US dollars is available		•	US\$140 per piece - max. weight 20 kgs	US\$14 per extra kilo	•	US\$140 per piece - max. weight 20 kgs	US\$14 per extra kilo	US\$70	US\$98	US\$98/piece	US\$140/piece

Baggage allowance for flights to/from French Overseas Departments (FDF, PTP, DZA, RUN): 23 kgs.

The total weight excess may not exceed 100 kgs per person

¹ Upon presentation of a valid diving license at check-in. ² The weight of the animal and the cage cannot exceed 7 kgs. ³ Subject to availability and quota. ⁴ The flight leg is indicated on your flight coupon. ⁵ For windsurfing boards, pre-approval from our Prepa Voyage department mandatory (prepavoyage@xlainways.fr).

BAGGAGE ALLOWANCE FOR INFANTS		
	Charter flights	Scheduled flights
Checked luggage	No allowance	Medium-haul: no allowance / long-haul: 10 kgs
Small baby stroller OR baby car seat (e.g. Maxi Cosi)	Complimentary	Complimentary
Extra piece	€50 per piece (USD 68 at airports where payment in US Dollars is available)	€50 per piece (USD 68 at airports where payment in US Dollars is available)